

TOWNSHIP OF

# Parsippany-Troy Hills

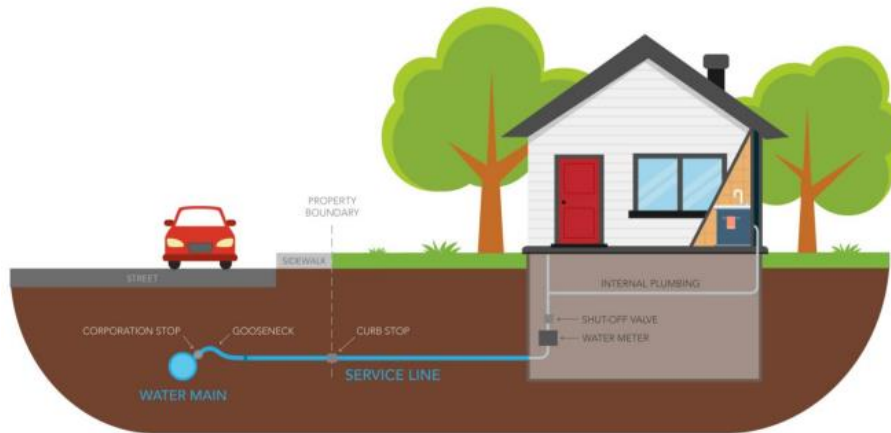


1001 Parsippany Boulevard  
Parsippany, New Jersey 07054  
Tel: (973) 263-7099

**WATER DEPARTMENT**  
Sean M. Andres  
Water Superintendent

## CUSTOMER WATER SERVICE LINE MATERIAL EVALUATION SURVEY

In accordance with New Jersey P.L. 2021, Chapter 183, signed into law July 2021, all public water systems are required to fully inventory their customer service lines on both the utility and property owner portion of the service. A service line is a portion of pipe that connects the water main to the building as seen in the image below. Ownership of the service line varies by water system, but for the Parsippany-Troy Hills Water Department the service line is owned partially by the water system and property owner.

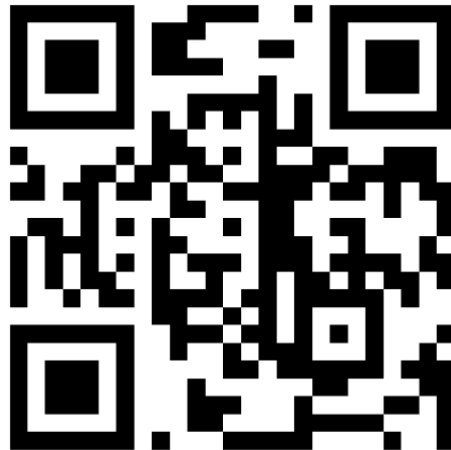


As part of maintaining compliance with the current legislation and to ensure we have identified the material of each water service line we are asking our customers, residents and business owners to complete the attached Customer Water Service Line Material Evaluation Survey. **Your participation is needed.** Once your survey has been submitted (please refer to the instructions below) we will update our service line inventory which is available to view at the Water Utility page on the Township web site: <http://www.parsippany.net/212/Water-Utility>.

## How to Access and Submit the Survey

You may access the survey electronically by scanning the QR code below with your mobile device or by visiting <http://www.parsippany.net/212/Water-Utility>. You will be directed to our safe and secure ArcGIS Survey 123 platform.

You may also fill out the survey attached to this letter and either mail it to the Water Department or scan and email it to [servicelinesurvey@parsippany.net](mailto:servicelinesurvey@parsippany.net).



Thank you for taking the time to read this notice and for your participation. The Township is dedicated to providing the highest quality drinking water to our customers and your assistance is greatly appreciated. For more information please contact:

**Kevin Busund**

**Assistant Water Superintendent**

Township of Parsippany-Troy Hills

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**Environmental Engineering Aide**

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## CUSTOMER WATER SERVICE LINE MATERIAL EVALUATION SURVEY



To determine the material of your water service line you will have to locate the service line coming into your home or business. The service line typically penetrates the foundation of your home or business in the basement at the location of the water meter. If you don't have a basement your service line may be coming through a crawl space and your meter may be located in an outdoor meter pit. Once you locate the service line follow these steps:

- Use a key or coin to gently scratch the pipe (like you would scratch a lottery ticket).
- Place a magnet on the pipe to see if it sticks to the pipe.
- Determine your service line pipe material by using the chart below:

Appearance	Magnet Sticks	Service Pipe Material	Photo
Dull brown on the outside, but will be the color of a bright penny where scratched	No	Copper	
Dull and soft, but will turn shiny silver where scratched	No	Lead	
Scratched area remains dull gray	Yes	Galvanized Iron/Steel	

If you have determined that the service line material is not on this chart you may have a plastic service line. Commercial or industrial type buildings may find a large diameter water service pipe coming into the building. Large diameter pipe is typically constructed of cast or ductile iron, which a magnet would stick to.

## Survey Questions

1. What service line pipe material is located at your residence/business?

- Copper
- Lead
- Galvanized Iron or Steel
- Plastic
- Large Diameter Cast or Ductile Iron
- Cannot Be Determined

2. Please provide us your name, address, telephone number and email:

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Name

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Address

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Telephone Number

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Email

3. Please select the type of property that best describes this address:

- Single-Family Home
- Multi-Family (i.e., condominium, townhome, apartment)
- Commercial or Industrial
- Other (please specify): \_\_\_\_\_

4. Please provide you **Water Billing Account Number**. This can be found on your last water bill.

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5. Do you own or rent your home/business?

- Own                       Rent

6. Please write any additional comments or information you would like to provide:

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**THANK YOU FOR YOUR PARTICIPATION.**